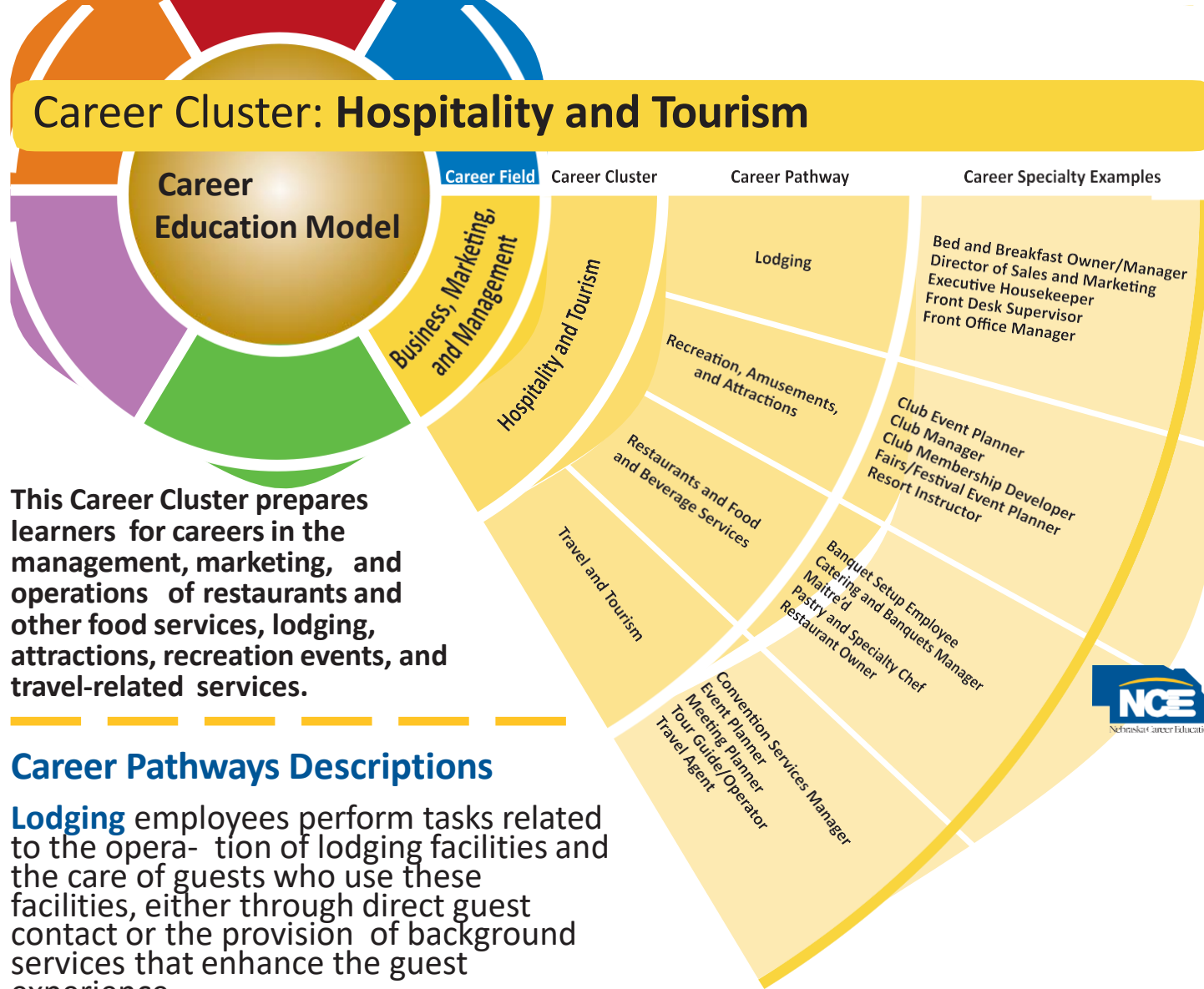


Career Cluster: Hospitality and Tourism



This Career Cluster prepares learners for careers in the management, marketing, and operations of restaurants and other food services, lodging, attractions, recreation events, and travel-related services.

Career Pathways Descriptions

Lodging employees perform tasks related to the operation of lodging facilities and the care of guests who use these facilities, either through direct guest contact or the provision of background services that enhance the guest experience.

Recreation, Amusements, and Attractions employees find the work demanding but never boring. Good customer service skills are essential. Technical skills are location-specific and training is handled on the job.

Restaurant and Food/Beverage Services employees perform a variety of tasks to maintain operations and promote guest services in eating and drinking establishments.

Travel and Tourism employees focus on the development, research, packaging, promotion, and delivery of a traveler's experiences that may include developing a heritage area for the enjoyment and education of visitors, creating guide books, planning trips and events, managing a customer's travel plans, or overseeing a convention center.

*Can you talk easily with all kinds of people and put them at ease?
Do you participate in athletic activities?
Do you enjoy travel?
Have you worked in a restaurant?
Do you like to plan family recreational activities?
Do you like to cook?*

<https://azcis.intocareers.org/VideoPlayer.aspx?VideoFileNum=00-000009>

1:39 minutes video on this career cluster (you must be logged into AZCIS to see video)

Occupations Examples

Levels of Education and Earnings*

* Data from AZCIS

	National Annual Median Wage	Arizona Annual Median Wage
Short-Term, On-the-Job Training (Less than One Month)		
Baggage Porters and Bellhops	\$21,160	\$19,230
Baristas	\$19,230	\$19,100
Bartenders	\$19,530	\$19,250
Casino Gaming Workers	\$19,000 - \$49,730	\$18,820 - \$45,070
Chefs and Dinner Cooks	\$23,100 - \$41,500	\$22,830 - \$38,070
Fast Food Cooks	\$19,080	\$19,360
Hotel Desk Clerks	\$21,040	\$20,700
Janitors	\$23,440	\$21,740
Kitchen Helpers	\$19,340	\$18,930
Maids and Housekeepers	\$20,740	\$19,780
Recreation Workers	\$23,320	\$22,120
Reservation and Ticket Agents	\$35,170	\$34,260
Restaurant Hosts	\$19,180	\$18,880
Ushers and Ticket Takers	\$19,180	\$18,530
Waiters and Waitresses	\$19,250	\$18,760
Moderate-Term, On-the-Job Training (One to Twelve Months)		
Animal Trainers	\$26,610	\$21,640
Chefs and Dinner Cooks	\$23,100 - \$41,500	\$22,830 - \$38,070
Concierges	\$29,030	\$25,570
Tour Guides	\$24,100	\$25,600
Travel Agents	\$35,660	\$35,360
Umpires and Referees	\$24,870	\$28,790
Long-Term, On-the-Job Training (Over One Year)		
Professional Athletes	\$44,680	not available
Work Experience in a Related Occupation		
Casino Gaming Workers	\$19,000 - \$49,730	\$18,820 - \$45,070
Chefs	\$23,100 - \$41,500	\$22,830 - \$38,070
Food Service Worker Supervisors	\$30,340	\$30,840
Hotel and Motel Managers	\$49,720	\$73,130
Restaurant Managers	\$48,690	\$51,130



Career Plan of Study

Learner Name _____

Date _____

Learner Signature _____

Advisor Signature _____

Parent/Guardian Signature (if required) _____

This plan of study should serve as a guide, along with other career planning materials, as you continue your career path. Courses listed within this plan are only recommended coursework and should be individualized to meet each learner's educational and career goals. All plans should meet high school graduation requirements as well as college entrance requirements.

	9 th Grade	10 th Grade	11 th Grade	12 th Grade
High School	English I	English II	English III	English IV
	Algebra I or Geometry	Geometry or Algebra II	Algebra II, Trigonometry or Statistics	Pre-Calculus, Trigonometry or Statistics
	Physical Science or Biology I	Biology I or Chemistry I	Chemistry, or Physics	Psychology
	Geography/State History	World History	American History	Economics/Government
	Required Courses/Electives PE, Health, Art, Foreign Language, or Computer Technology	Required Courses/Electives PE, Health, Art, Foreign Language, or Computer Technology	Additional High School Electives Hospitality Careers Orientation Food Science & Personal Nutrition Hotel/Motel Marketing Hotel/Motel Marketing Coop Hotel/Motel Marketing Management	Technology Center Electives Hospitality Careers I & II Food Services I & II
	Career Electives Family & Consumer Science I Career Orientation	Career Electives Family & Consumer Science II		
Post-Secondary	Career/Technical College	Community College		College/University
	<ul style="list-style-type: none"> ☞ Food Services I & II ☞ Hospitality Careers I & II 	<ul style="list-style-type: none"> ☞ Travel and Tourism Management ☞ Hotel, Motel, Restaurant Management ☞ Culinary Arts/Chef Training ☞ Parks, Recreation & Leisure Studies 		<ul style="list-style-type: none"> ☞ Hospitality/Administration Management ☞ Restaurant and Food Service Management
Career Enhancement Options	Work-based Learning Options		Short-Term Training Options	
	Job-Shadowing: Internship/Mentorship: On-The-Job Training:		<ul style="list-style-type: none"> ☞ Travel – Airline Agent ☞ Food Management Sanitation Certification ☞ Food Services Practices ☞ Cake Decorating ☞ Gourmet Cooking ☞ Artesian Bread Bakery ☞ Conversational Spanish 	